



The management defines the Quality Policy, appropriate to the purposes and to the organization's context that appears to be as a strategic support of Tecna Plast S.r.l. This policy constitutes the quality goals reference framework; it represents the testimony of the management commitment to meet applicable requirements and to perceive continuous improvement of the Quality Management System. The present document also constitutes the commitment of the management to implement social and enterprise responsibilities, the anti-corruption policy and an escalation ethics policy as pointed in the Ethics and Business Conduct Code.

TECNA PLAST S.r.l. considers how the organization values the following general priorities:

- **the full satisfaction of its customers and relevant stakeholders** - guaranteeing the supply of parts in accordance with specifications and on time delivery
- **the continuous improvement of processes, services and working conditions** - with indicators data and drafting of improvement plans
- **welfare, satisfaction and continued growth of all human resources** - through plans and training programs to increase skills, knowledge and professionalism
- **the organization improving efficiency**, favoured by the UNI EN ISO 9001: 2015 and the IATF 16949: 2016 and the internal audit on system performances
- **the compliance with regulations in force**, particularly those related to product, ethics, environmental protection, safety and health
- **the continuous analysis of internal and external factors, the context and the relevant stakeholders, analysis of risks and opportunities** reviewed annually during the General Management Review

Distinctive features of the TECNA PLAST S.r.l. were as follows:

1. FLEXIBILITY AND READINESS OF CUSTOMER SERVICE
2. THE HIGH LEVEL OF QUALITY PRODUCT MADE
3. TECHNICAL COMPETENCE TO BENEFIT OUR CUSTOMERS EVEN DURING THE DEVELOPMENT OF NEW PRODUCTS AND SKILLS TO INTERACT WITH OUTSIDE AGENCIES IN CHARGE
4. RELIABILITY OF PLANT AND PROCESS IN GENERAL
5. THE SYSTEM ORGANIZATION

A corollary of the above listed affirmations is formalized the Company attention on environmental conditions, intended as internal and external environment, safety, health and satisfaction of workers and who is present in the plant. In this regard are undertaken activities of information, training and inspection by the staff and the environment, indoor and outdoor.

The General Direction is engaged in achieving these goals by ensuring that all human resources are conscious and work towards the pursuit of the same target.

The Quality Policy is implemented daily by all staff and under the constant care and supervision of the Quality Manager and it is reviewed, at least once a year, during the General Management Review.

The Quality Policy is made available to relevant stakeholders on website.

STATEMENT OF DIRECTION

Our approach to Quality originates from TECNA PLAST associative mission always focused on the coexistence of full customer satisfaction and other relevant stakeholders concerned with the welfare of its workers

In the continuous improvement working context Tecna Plast reaches the customer satisfaction, the final objective, through the maintenance of a working environment serene and healthy, satisfactory for its components.

The pursuit of its Quality Policy substantiates the efforts made over the years by the Management of TECNA PLAST S.r.l.

Montegrosso d'Asti, 01/08/2018